

## Assistive technology

Large text display computer and keyboards (Slave Lake)

DAISY Readers for the hearing impaired (Slave Lake)

Braille Books (Slave Lake)

Large Print Books

Audio Books

## We can advise on:

Access to and within the Library

Appropriate contact persons

Where to obtain further assistance

## Planned initiatives for the near future include:

Better wheelchair access to the Smith and Flatbush Libraries

Sign Language training for staff at all libraries

Daisy Readers at Smith and Flatbush Libraries

Large text display computer and keyboards at Smith and Flatbush Libraries



# Accommodation Policy



Rotary Club of Slave Lake  
Public Library

# The Slave Lake Regional Library Board

## Accommodation Policy

The Slave Lake Regional Library Board is committed to ensuring that all patrons can make full use of our services and facilities. The SLRLB wishes to support all disabled individuals to participate as fully as possible and to enjoy a quality experience while studying, working or visiting our libraries. Our aim is to provide an environment where there is equality of opportunity and where disabled people have equal access to our services and collections. We offer as much help and support as possible to any user who has a disability, a specific learning difficulty or dyslexia. The SLRLB is committed to improving its services and is undertaking various initiatives to develop our provision further.

It helps us to provide a better service for you if you are able to contact us in advance about any special requirements. Please note that all discussion with our libraries will remain completely confidential.

The Slave Lake Regional Library Board endorses the Canadian Library Association guidelines on library and informational services for people with disabilities approved February 1997

[http://www.cla.ca/Content/NavigationMenu/Resources/PositionStatements/Canadian\\_Guidelines\\_1.htm](http://www.cla.ca/Content/NavigationMenu/Resources/PositionStatements/Canadian_Guidelines_1.htm)

The Rotary Club of Slave Lake Public Library, Smith and Flatbush Libraries will make reasonable accommodation for any special needs persons with disabilities attending Library programs. Advance notice is appreciated. Appropriate accommodation is made upon advance notice. Our staff will work with any community member to accommodate them to the best of their capabilities and within the policies and procedures of the library. All are welcome to our programs. It is the responsibility of the parent or guardian of any child to help with their child's participation in the program. Parents are required to stay with children under the age of six during any of our programs and are responsible for their participation and behavior.

The Rotary Club of Slave Lake Public Library, Smith and Flatbush Libraries will provide adaptive technology for patrons with disabilities. Library staff can provide basic instruction in the use of this technology, subject to staff availability. The Library will accept appointments for training on this technology.

A person with a disability is welcome to visit our libraries accompanied by a service animal. Persons training service animals are also welcome in the facility.

If it is not readily apparent that an animal is a service animal, Library staff may ask the person for confirmation of the animal's status. It is the responsibility of the person with the service animal to ensure that it is kept in control at all times.

A person with a disability is welcome to utilize personal assistive devices for the purpose of accessing Library services. It is the responsibility of the person using the assistive device to ensure that it is operated in a safe and non-disruptive manner.

Our Libraries will make all reasonable efforts to provide notice of planned or unplanned interruptions of Library services through signage at the facility, and on the Library's website.

Our libraries at Smith and Flatbush are currently not accessible to people in wheelchairs. To accommodate wheelchair users wishing to use these libraries the following services are offered:

**Telephone Consultation:** Reference, referral and reader's advisory services are offered over the telephone to all our patrons on a limited basis due to time restraints. If the patron is unable to access the library building, special effort to offer extended services is made.

**Curbside Service:** A staff member will meet a patron on the curb or at their car parked near the library in a safe location to exchange books, issue cards, or perform other usual library duties, upon notification of the arrival time of the patron.

For Patrons who register with the The Rotary Club of Slave Lake Public Library, Smith and Flatbush libraries as a patron with a disability, a specific learning difficulty or dyslexia we provide:

**Extended loan periods** -Double the normal loan period

**Flexible loans** - can be negotiated with your contact

**Photocopying** - your contact can undertake photocopying on your behalf, provided you give 48 hours notice. Photocopying charges will be added to your library record

**Finding service** - your contact will find material from the shelves for you, provided you give 24 hours notice.

**Scanning Service** - We provide a scanning service for visually impaired students

